













BENEFIT VENDOR CONTACT INFORMATION

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|  | <p>Blue Cross Blue Shield – Group # 007000285 Customer Service# 877-354-2583 HDHP Plan Only: OPTUM RX RXBIN: 610011 RXGRP: BCBSMRX1 Member Claims MC 0010 600 E. Lafayette Blvd., Detroit, MI 48226-2998 www.bcbsm.com</p> |  | <p>BASIC (Flexible Spending Accounts) Customer Service# 800-372-3539 Fax# 269-327-0716 https://www.basonline.com/contact/ Member Portal: https://cda.basonline.com/login</p> |
|  | <p>CVS Caremark – Group # 7331 Customer Service# 888-796-8687 RXBIN: 004336 RXPCN:CRK Knoxville Call Center, Knoxville, TN 37932 www.caremark.com</p> |  | <p>The Hartford – Policy # 675705 (Life/AD&D, LTD & STD) Customer Service# 800-331-7234 PO Box 2999, Hartford, CT 06104-2999 thehartford.com/employeebenefits</p> |
|  | <p>MESSA - Group # 71452 Customer Service# 800-292-4910 1475 Kendale Blvd. P.O. Box 2560 East Lansing, MI 48826-2560 www.messa.org</p> |  | <p>Employee Advantages Powered by YouDecide (Employee Discount Program) www.youdecide.com/CMU Customer Service: 800-663-8180 Client ID: CMU969</p> |
|  | <p>Health Equity (Health Saving Accounts) BCBS members: 877-284-9840 MESSA members: 877-218-3432 E-mail: memberservices@healthequity.com www.healthequity.com</p> |  | <p>TIAA - RA ID # 101646 (Basic) 101647, 101648 Customer Service# 800-842-2776 730 Third Avenue, New York, NY 10017 www.tiaa.org/cmich</p> |
|  | <p>Guardian – Group #00560625 or cru@glic.com Customer Service # 800-541-7846 PO Box 981572, El Paso, TX 79998-1572 https://www.guardiananytime.com</p> |  | <p>Michigan Public School Employees Retirement System (MPERS) Customer Service# 800-381-5111 P. O. Box 30171, Lansing, MI 48909 www.michigan.gov/ors</p> |
|  | <p>VSP Vision Plan – Group # 30066357 Customer Service # 800-877-7195 Network: Choices PO Box 385018, Birmingham, AL 35238-0518 www.vsp.com</p> |  | <p>StraightLine Customer Service # 877-338-4032 165 Kirts Blvd., Troy, MI 48084 www.straightline.com/cmuc</p> |
|  | <p>Health Advocate Employee Assistance Program, Wellness and Coaching, Advocate Services, Health Cost Estimator, Work/Life Support and Enrollment Advocate Customer Service: 866-799-2691 available M-F 8am to 10pm Health Advocate website: HealthAdvocate.com/CMU Email your questions to: answers@HealthAdvocate.com</p> | <p>HUMAN RESOURCES • HELPING YOU THRIVE</p> <ul style="list-style-type: none"> • Associate Vice President: 989-774-7194 • Benefits & Wellness: 989-774-3661 or benefits@cmich.edu • Employee Relations: 989-774-6447 or employee.relations@cmich.edu • Employment Services: 989-774-2010 or emplsvcs@cmich.edu • Student Employment: 989-774-3881 or stuempl@cmich.edu • Professional Development Programs: 989-774-6447 or pdp@cmich.edu | |